



**CiscoChannel
Partner Program**

Cisco Systems is pleased to recognize and congratulate ESI Information Technologies Inc for achieving Cisco Channel Customer Satisfaction Excellence.

Customer Satisfaction Excellence is the highest distinction a partner can achieve within the Cisco Channel Partner Program. ESI Information Technologies Inc is recognized for Customer Satisfaction Excellence in the Cisco Partner Locator (www.cisco.com/go/partnerlocator) with a special star indicator representing your achievement. Customers, Cisco personnel and partners will be able to identify you as having achieved outstanding customer satisfaction as part of Cisco's worldwide assessment process.

Channel Customer Satisfaction Excellence assessment is based upon the customer satisfaction results captured in the Cisco Partner Access Online tool (www.cisco.com/go/pal). Each quarter, Cisco will acknowledge Certified Partners that have the highest customer satisfaction distinction within each geographic region.

Customer Satisfaction Excellence is a core value we both share and a key driver of our current and future success. Thank you for your commitment to the success of your customers.

For more information on Cisco Channel Customer Satisfaction Excellence, please visit: www.cisco.com/go/pal

Sincerely,

Cisco Channels Team