

Secure Remote Access



Roger Courchesne – ESI
Maurie Morin Proulx, Cisco

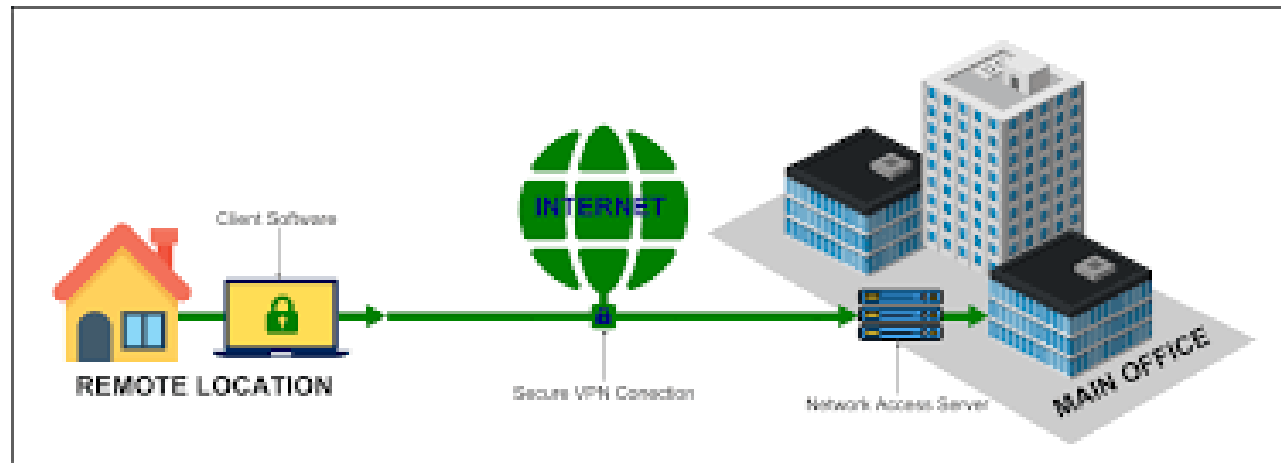
October 28 2020

AGENDA

- What is telecommuting? - back to basics!
- What are the ingredients of a good secure remote access solution?
- What are the most used applications?
- Basic connectivity
- How to secure telecommuters with Cisco

DEFINING TELECOMMUTING

- It means performing professional duties away from the workplace (Ex. from home, chalet, etc.);
- Access to the tools, data, applications and colleagues, as if we were in the office;
- Teleworking was made possible by IT, high-speed internet access and security mechanisms
- Teleworking requires a discipline. It is often allowed since employees can perform their duties without compromising productivity



WATCH OUT FOR DISTRACTIONS...

DEFINING TELECOMMUTING



AND FOR THE DISTINCTION BETWEEN WORK AND HOME!

INGREDIENTS OF A GOOD REMOTE ACCESS SOLUTION



Disciplined employees



An IT infrastructure that can support teleworkers traffic



A device that complies with company standards

High speed Internet access



A secure access

WHAT ARE THE MOST FREQUENTLY USED APPS FOR TELEWORKERS?

- Network servers containing shared corporate files
- The company intranet
- The “On and Off-Premise” apps:
 - › The email server + employee directory
 - › Timesheet, CRM, ERP (SAP, JD Edwards)
 - › Project management, accounting software, expense account, invoicing ...
- Collaboration tools:
 - › Webex Meeting, Webex Team, Microsoft Teams
 - › Corporate IP telephony, videoconferencing
 - › Call center applications

Basic Connectivity

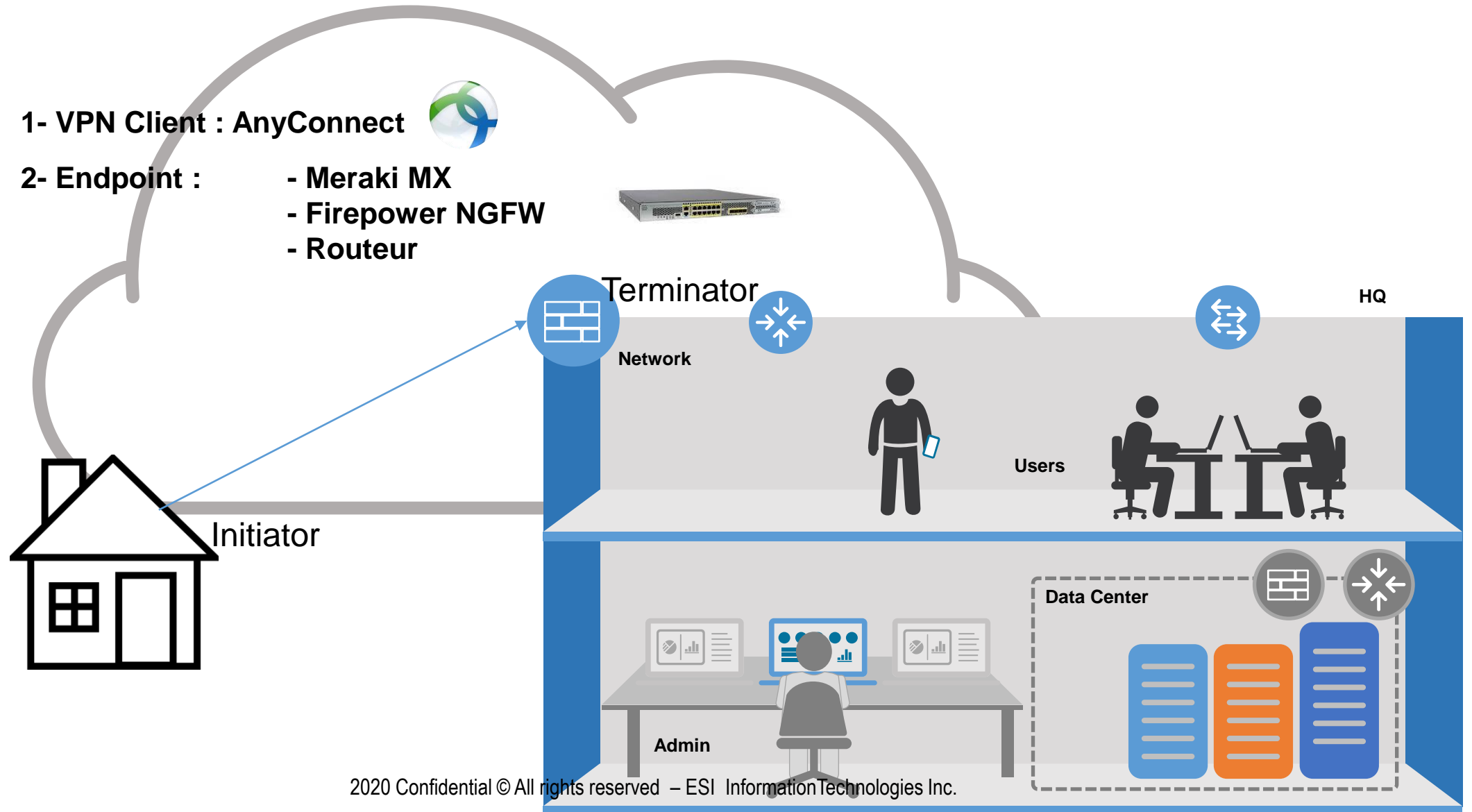
Tunnel Initiator and Terminator

1- VPN Client : AnyConnect



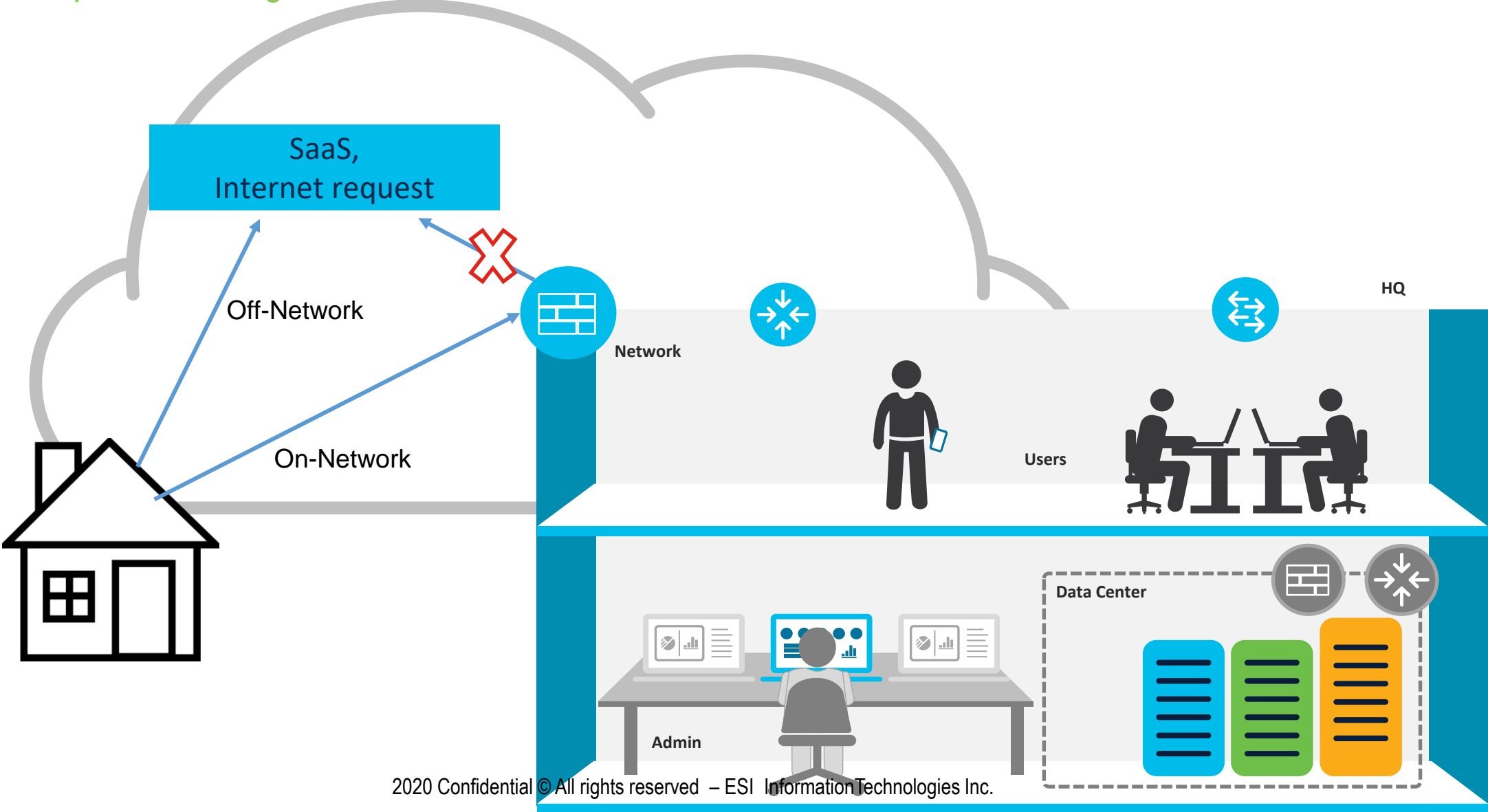
2- Endpoint :

- Meraki MX
- Firepower NGFW
- Routeur



Basic Connectivity

Split tunnelling



Main IT security pain points for remote access



→ Gaps in visibility and security coverage

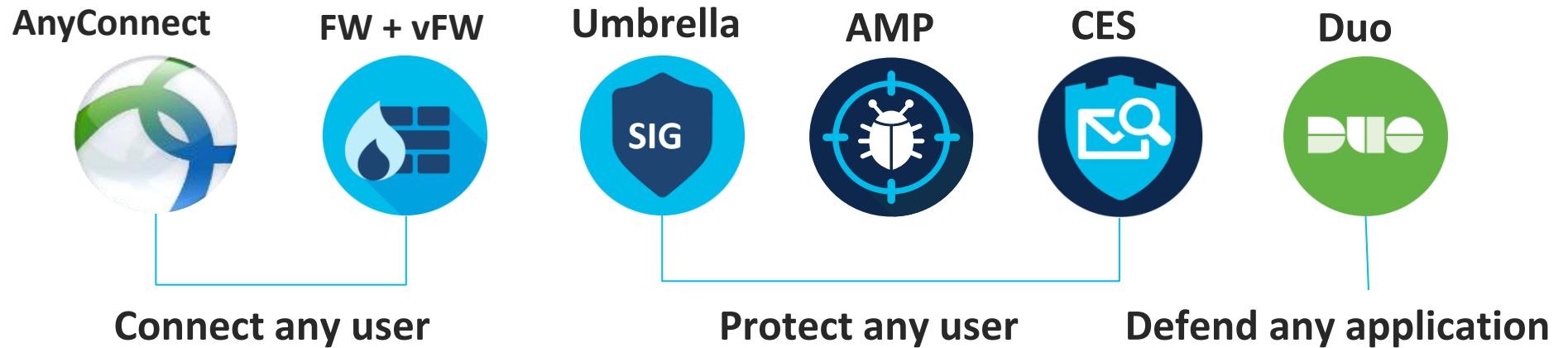


→ Volume and complexity of security tools



→ Limited budgets and security resources

How to secure teleworkers with Cisco solutions?



CISCO FIREWALL



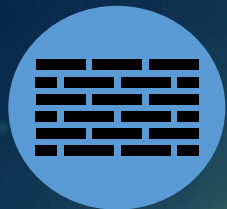
→ Appliance

- Cisco Firewall ASA
- Cisco FirePower (FTD)
- Meraki MX Series

→ Virtuel

- ASA v et FTD v
- ESXi et KVM, Azure et AWS

→ We help you make the choice, the "sizing", the architecture, the installation / support.



CISCO VPN CLIENT: ANYCONNECT



- Cisco Anyconnect Secure Mobility Client
 - > 1 – 3 or 5 year subscription
 - > 2 options: Annyconnect Plus or Apex
 - > PC: Windows, Mac, Linux
 - > Mobile: IOS, Android



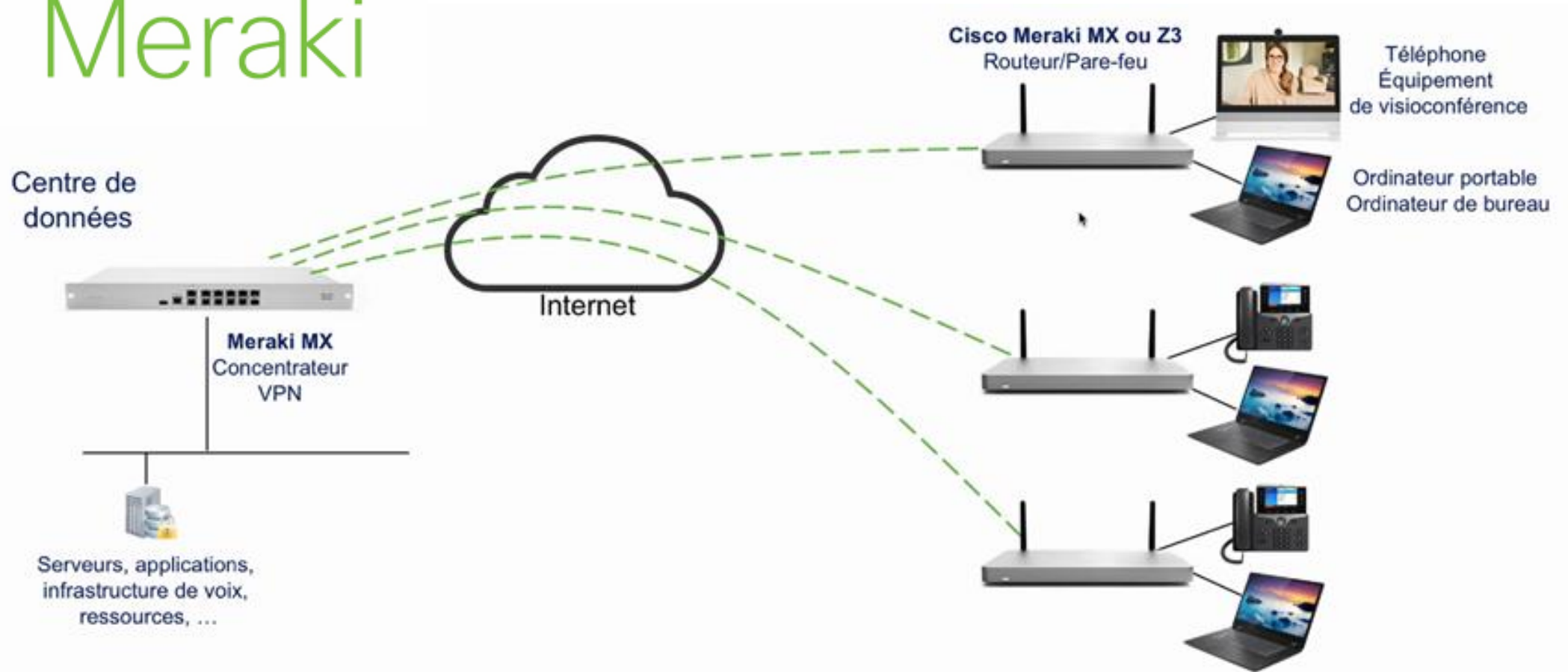
Cisco VPN Client: Anyconnect - Features



- VPN IPSec remote access (IPSec Client)
- WSA ou Cloud Web Security integration
 - Built-in web security, malware threat defense, phishing protection, CCcb
- Cisco Umbrella roaming (on & off network)
 - Enforce security for roaming devices when the VPN is off
- Assist with AMP for endpoints (AMP Enabler)
 - Provides more proactive protection to further assure an attack is mitigated at the remote endpoint quickly
- Network Visibility Module (Apex)
 - Uncover potential behavior anomalies by monitoring app. usage
- Compliance and Remediation Module (Apex)
 - Validate the posture: antivirus, personal firewall, and antispyware



Specific to the Cisco Meraki product portfolio



CISCO UMBRELLA



Secure Remote Working
Octobre 28, 2020
Roger Courchesne



- Acquisition de OpenDNS en 2015
- Offre une sécurité flexible,
 - > « **Cloud-Delivered Security** », et considéré comme un « **Cloud Access Security Broker**” (CASB with SIG)
- Protection utilisateurs « On et Off Network »

→ Licence

> Essential

> Advantage

> Secure Internet Gateway

	DNS Security Essentials	DNS Security Advantage	Secure Internet Gateway (SIG) Essentials
	Good for small companies or as first line of defense for any size company	Good for mid-sized companies or as first line of defense for any size company	Ideal for companies with Cisco SD-WAN, and large companies with advanced security and web policy needs

Cisco Umbrella Package Comparison

Cisco Umbrella



- Acquisition of OpenDNS in 2015
- Flexible security
 - > Cloud-Delivered Security considered like a Cloud Access Security Broker (CASB with SIG)
- User protection on and out of the network
- Licenses:
 - > Essential
 - > Advantage
 - > Secure Internet Gateway



DNS Security Essentials	DNS Security Advantage	Secure Internet Gateway (SIG) Essentials
Good for small companies or as first line of defense for any size company	Good for mid-sized companies or as first line of defense for any size company	Ideal for companies with Cisco SD-WAN, and large companies with advanced security and web policy needs

[Cisco Umbrella Package Comparison](#)

Cisco Umbrella - Essential

→ DNS Layer protection

- Blocks domains associated with phishing, malware, botnets, and other high risk categories (cryptomining, newly seen domains, etc.)
- Blocks requests to malicious and unwanted destinations before a connection is even established
- Stops threats over any port or protocol before they reach your network or endpoints
- Discovers and blocks shadow IT (by domain) with Apps Discovery report



Cisco Umbrella - Advantage

→ DNS (& IP) Layer protection

- › Includes Essential features
- › Blocks direct-to-IP traffic for CC callback that bypass DNS



→ Secure Web Gateway

- › Selective proxy: URL inspection for suspicious domain by reputation
- › Blocks URLs based on Cisco Talos & blocks files with AMP

→ Umbrella Investigate

- › Allows the access to Investigate's web console, interactive Threat Intelligence
- › And allows the use of the Investigate On-Demand enrichment API

Cisco Umbrella – Secure Internet Gateway (SIG)

- Visibility and control for all internet traffic across all ports and protocols... it's a full proxy!
- Cisco Threat Grid cloud sandboxing to identify malicious behavior
- Customizable IP, port, protocol, and application policies in the Umbrella dashboard
- IPsec tunnel support to securely route traffic to cloud infrastructure
- Automated reporting logs
 - > All this backed by Cisco Talos, threat intelligence teams
 - > With 100% uptime, Umbrella offers visibility and enforcement to protect users anywhere



Cisco Umbrella



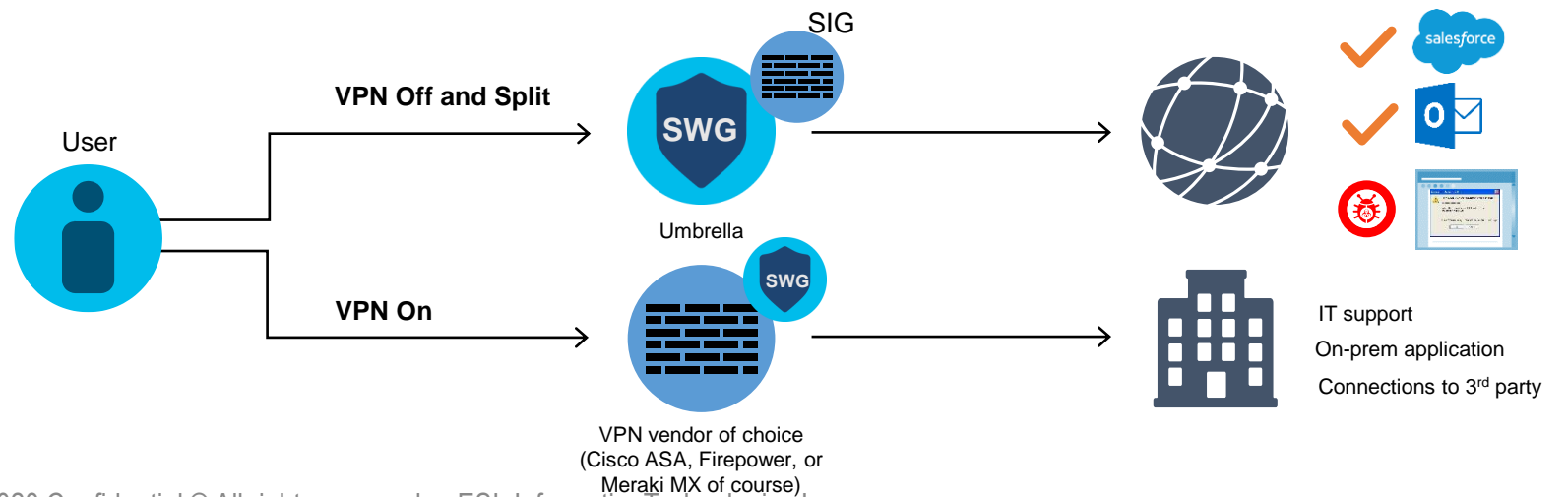
Flexible security protection on and off network



Consistent policies across remote locations



Better performance and user satisfaction everywhere



Cisco Cloud Email Security



Email: The first and last frontier

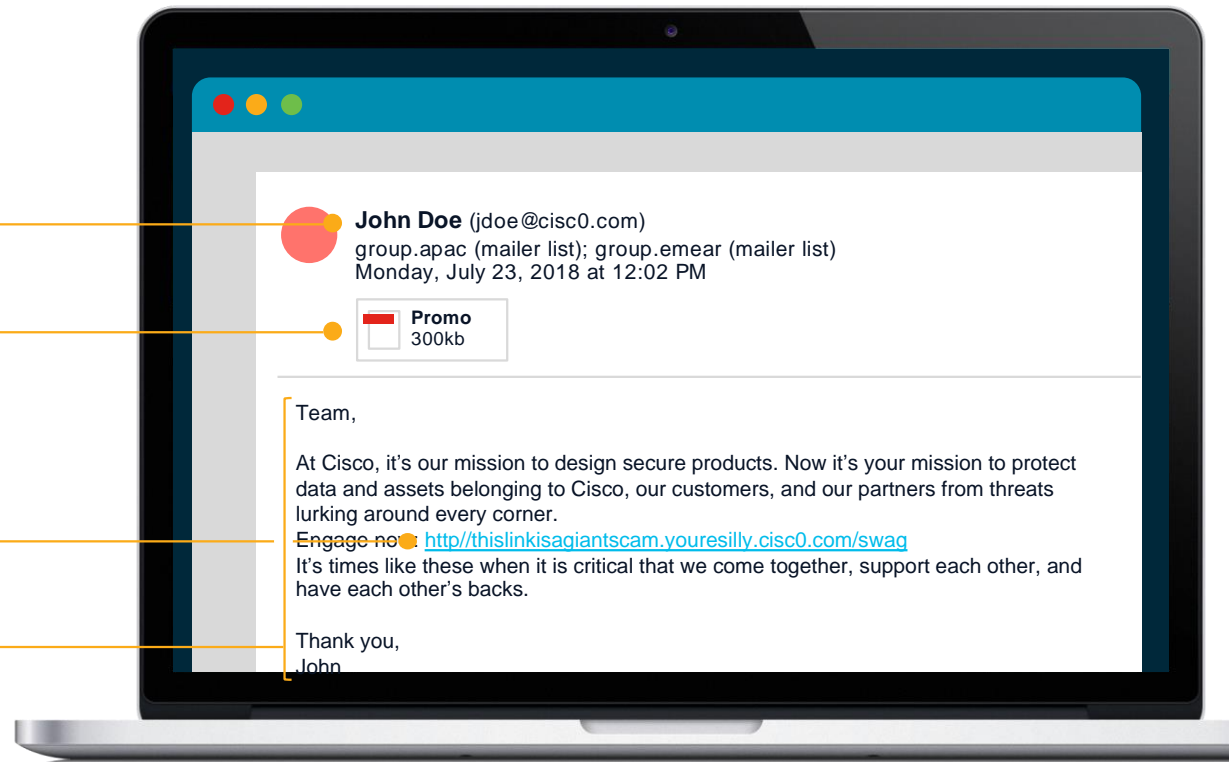
Still the # 1 threat vector

Sender

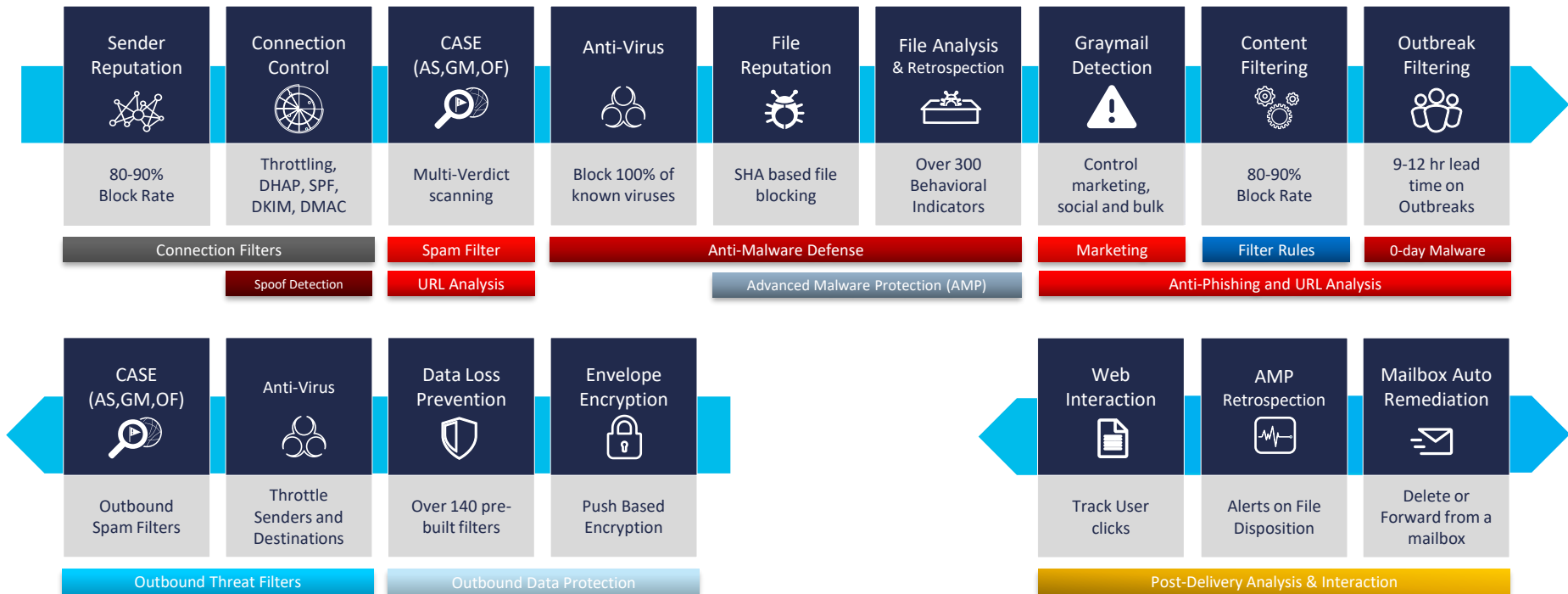
Attachment

URL

Content

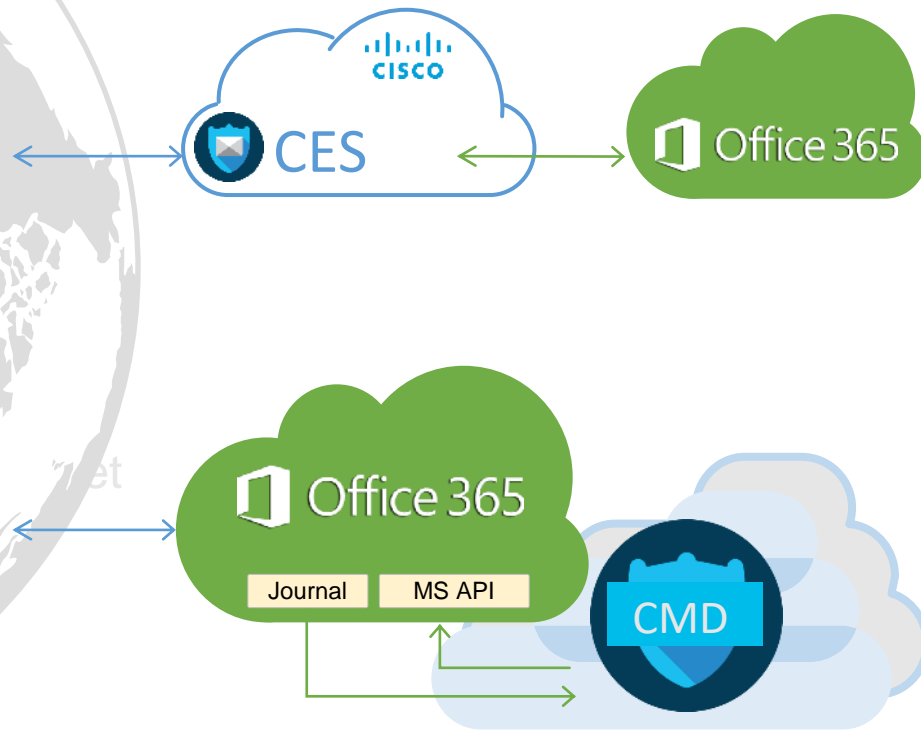


Inbound and outbound email security





Gateway vs. CESS



Cloud Email Security (Gateway)

1. MX record changed to CES address
2. CES scans messages and takes an action
3. Message is delivered

Cloud Mailbox Defense (CESS)

1. MX record is unchanged
2. Copy of each message is sent to CMD
3. CMD scans and remediates using an API

Cisco Cloud Email Security



O365	Cisco Email Security w/ O365
Anti-spam filters	Anti-spam filters
Anti-virus protection	Anti-virus protection
Policy enforcement	Policy enforcement
Disaster recovery	Disaster recovery
Directory services	Directory services
Advanced threat protection	Graymail detection
Message tracking	Message tracking
	Outbreak Filters
	Email encryption
	Advanced Malware Protection
	Detailed reporting
	STIX and TAXI feeds
	Data loss prevention (DLP)

Cisco AMP: Advanced Malware Protection – Essential License



AMP for
Endpoints

→ AMP for Endpoint : the last effective defense

- NGAV : it can replace your "Legacy Antivirus". He signature database resides locally on each endpoint
- Continuous Monitoring: monitors all endpoint activity and provides run-time detection and blocking abnormal behaviors
- Dynamic File Analysis: sandboxing environment, powered by Cisco Threat Grid, to analyze the behavior of suspect files
- Behavioral Monitoring: continually monitors all user and endpoint activity to protect against malicious behavior in real-time
- Vulnerability Identification: identifies vulnerable software across your environment to help reduce the attack surface
- Endpoint Isolation: capacity to isolate endpoints that have been compromised to stop threats from spreading





Cisco AMP: Advanced Malware Protection – Advantage License

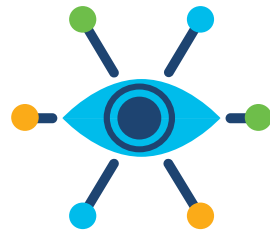


- The highest level of AMP for endpoints and includes all capabilities offered in Essentials
 - > + Advanced Search: Offers the ability to simplify security investigations, provides deep visibility into what happened on any endpoint at any given time
 - > + Threat Grid Cloud: Provides an easy access to Cisco advanced malware analysis and threat intelligence portal

Cisco AMP (EDR/AV) Summary



What is needed to detect and respond to all threats that can get in?



Deep Visibility



Be Context aware



Better Control

on the Endpoint

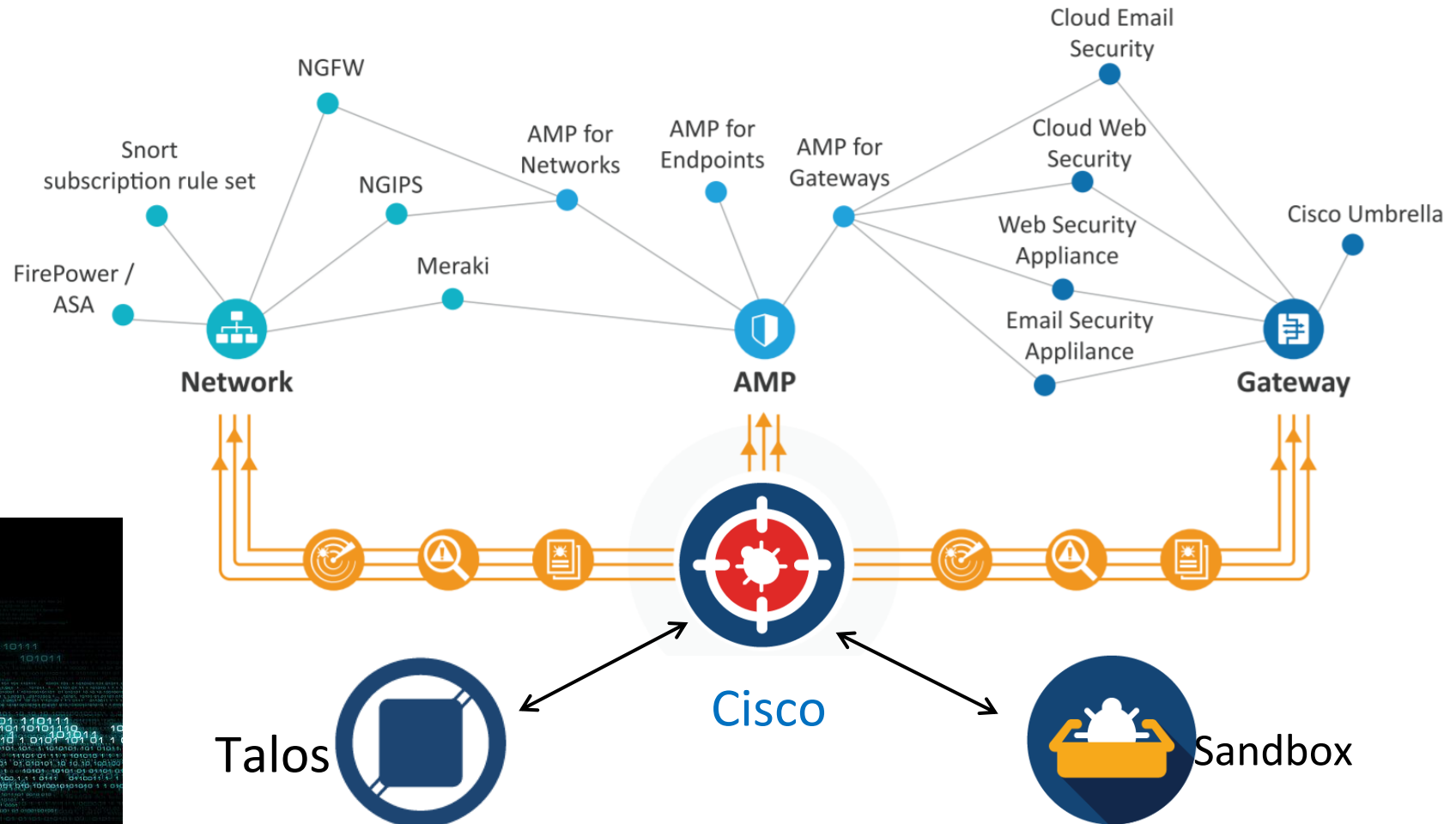


PC, Mac, Linux, Mobile



See once, block everywhere

Share intelligence across network, web, email and endpoints



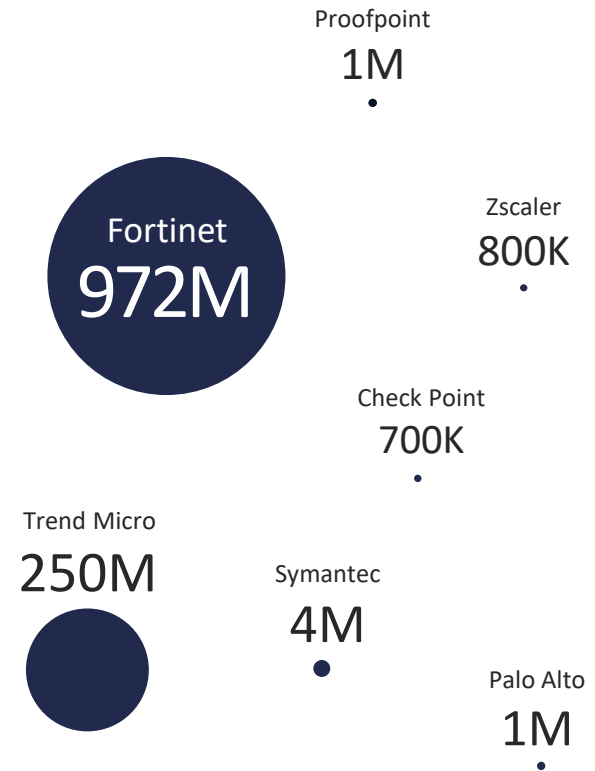
More threats blocked
daily than anyone else

TALOS

Cisco Security Research

20B

<https://talosintelligence.com/>



- Over 250 full-time threat researchers
- More than 11,000 decoy systems and threat traps
- Millions of telemetry agents built into their products deployed across the globe

Cisco DUO



- 80% of security breaches involve compromised passwords ¹
- Modern, effective Multi-Factor Authentication
- Any apps, anytime, anywhere
- Duo protects your applications by using a second source of validation to verify user identity before granting access



Verify identity in
seconds.



Protect any application
on any device.



Easily deploy Duo in
any environment.

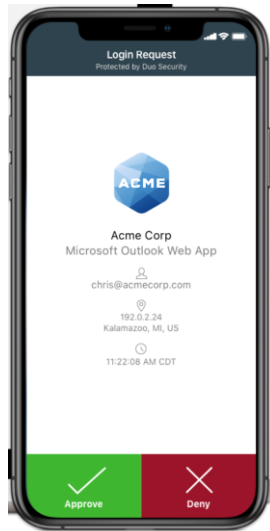
2019 Data Breach Investigations Report, Verizon - via DBIR Interactive

Cisco DUO

Two-Factor Authentication methods



Supports every user: username/password + 2FA



Duo Push



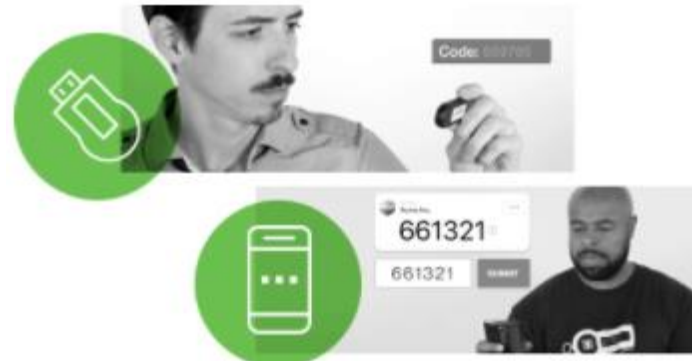
iOS, Android

U2F and Biometrics



macOS, Windows

Tokens and Passcodes



DUO DEMO TIME

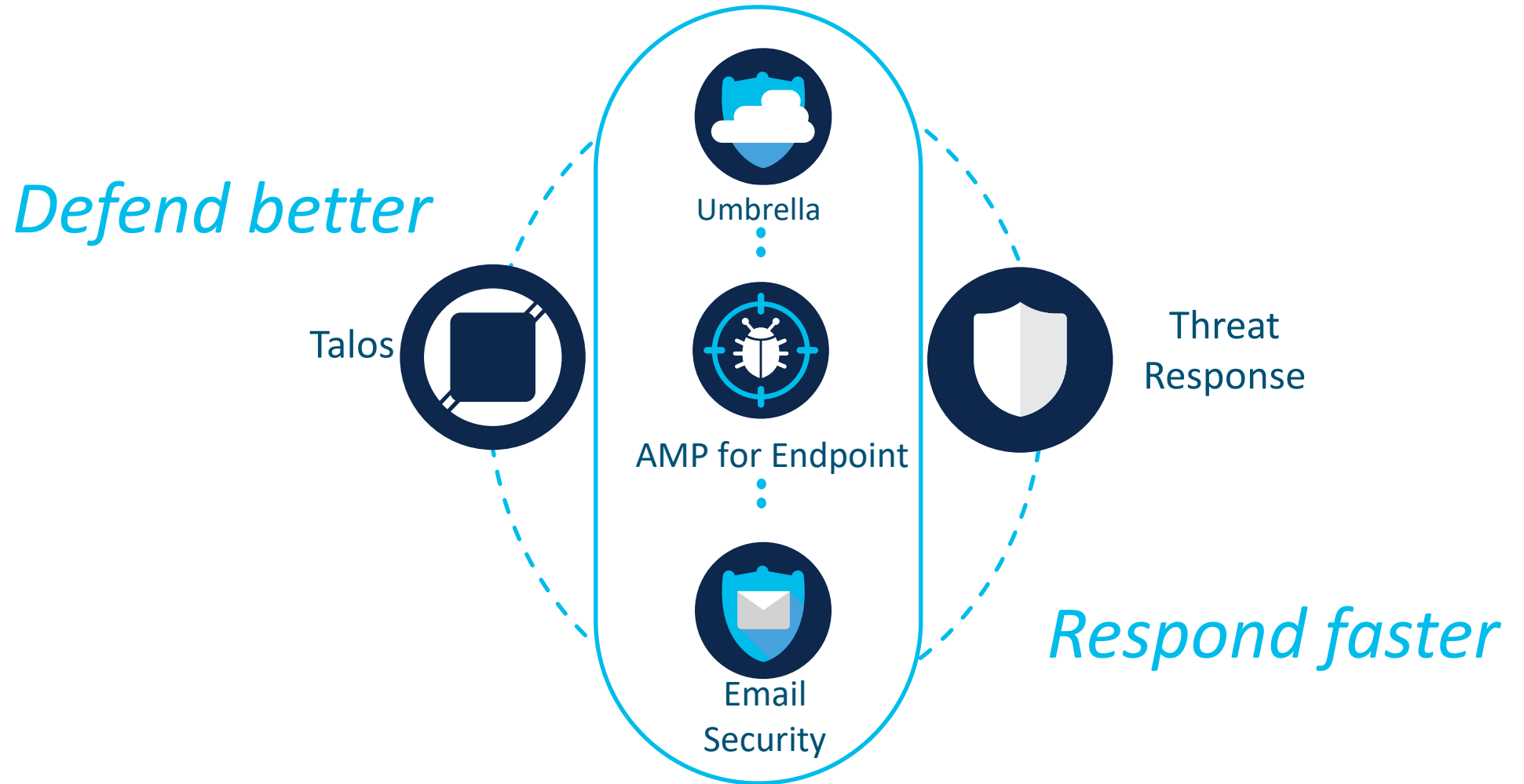


<https://demo.duo.com/>

Need help?... The ESI support approach



Cisco's Integrated Security Architecture



Remember ...

- Ask for assistance with a secure telecommuting solution
- Remember to protect your employees, whether or not they are connected to the network (Umbrella)
- Have an email solution (CES)
- Consider an NGAV or EDR (AMP)
- Think about strong authentication (DUO)





Questions period

Thank you !